

GT Clocks is closely monitoring the developments related to COVID-19, commonly referred to as Coronavirus. The health and safety of our employees, customers and suppliers is our primary concern. With this in mind, there are a number of measures we're taking to ensure we manage to safely get through this situation while continuing to deliver our products and services effectively.

In any serious event like this communication is key. Since news of COVID-19 first broke we have been communicating regularly with all of our supply partners, including those that have been impacted by shutdowns and delays. This open communication allows us to constantly evaluate our stock inventory position, ensuring any potential threat of disruption is minimised.

As it stands our main factories are all fully operational and making deliveries to customers without disruptions of any kind. Although it is obviously extremely difficult to predict outcomes if the situation worsens, we do not anticipate any disruption or delays in delivery for the foreseeable future.

GT Clocks is clearly not an authority on viruses or the control of them, but should you wish to clean your clocks more frequently due to the epidemic you might like to follow the advice below:

## **Cleaning clocks**

- To clean your clock we recommend using a soft, micro-fibre cloth dampened with 70% isopropyl alcohol, nor non-bleach disinfectant safe cleaning fluid. Please take care to avoid run-off and do not allow any liquid to er plastic casing.
- For a smear-free finish, polish with a dry, clean, lint-free cloth.
- DO NOT use any other janitorial products, acids, solvents, polishes or abrasives.

## **Cleaning the Sensor**

- Dampen a lint-free cloth or cotton swab with isopropyl alcohol, or an alcohol based cleaning fluid which
  doesn't leave any residue, e.g. DVD/CD head cleaning fluid do not use Acetone or any other product
  likely to damage plastic.
- Gently rub the cloth across the sensor surface in a left and right direction.
- Move slowly down the sensor to cover the entire surface area.
- Repeat this process 2 or 3 times.
- Check that no residual solution remains on the sensor.

**Caution**: Take care not to scratch the surface of the sensor and do not use abrasive materials/ cleaners to remove residue from the sensor. Do not apply water to the sensor.

GT Clocks remains committed to supporting our customers and we will continue to communicate and provide additional details as are necessary. Should you have any questions, please speak to your account manager.

For further information on how to protect yourself from Covid-19, explore the CDC website