



Telliris Attend™ Software as a Service

For any size organization—10 to 10,000+ EE's

SaaS offers all the features of Telliris Attend Enterprise and SBS without the need to purchase equipment.

It handles very small workgroups more cost effectively than an on-premises equipment solution. At the same time, it's "priced right" even for thousands of employees.

Comprehensive Call Dialogs

A wide range of time collection dialogs are available.

- Time Reporting
- Time and Labor Data Collection
- Crew Clock
- Absence Reporting
- Accruals Inquiry
- Time-off Request
- Schedule Review

All the same features and option modules available on Telliris Attend Enterprise / SBS are available on SaaS.

The main difference between Telliris Attend Enterprise / SBS on-premise solutions and Telliris SaaS is where the equipment is located.

SaaS replaces traditional capital equipment product procurement and installation with a straight forward outsourced subscription based service.

Quick and Easy Implementation

• Setup in Hours:

Like Enterprise / SBS, Telliris Attend SaaS is "data driven" and Call Dialog setup by Telliris is quick.

As usual, all menu's, prompts, and messages are configured and professionally recorded by Telliris. Once Telliris has completed setup, all you have to do is call the system and review your call flow.

• 800 Toll Free Service:

Telliris assigns each organization an 800 number. Your employees call your 800 number, we greet them with your company name, and collect their data. The data is then sent to your time & attendance system, just like the on-premise Telliris version.

Time and Attendance Integration

• 100% Pre-integration Coverage:

All the time and attendance / workforce management software packages handled by the Enterprise / SBS are handled by the SaaS version.

• Time & Attendance Location:

All formats of Telliris Attend— Enterprise, SBS, and SaaS are designed to integrate with your time & attendance system either at your location, or at your time & attendance providers data center.

• Data Communication:

Data communication between Telliris and your time & attendance system is fully automated. There is no need for your staff to administer or maintain the system or its data.

• Data Security:

The transmission and reception of data is encrypted and sent over the Internet. Telliris handles data transmission with each time & attendance product in accord with their design architecture and policy.

Phone Call Considerations

Telliris Attend SaaS is appropriate for situations where employees call while outside your building or campus. They can call from any phone or cell phone. 800 number access enables your field, mobile, and remote employees to call without being concerned with telephone toll charges.

If your employees will be calling from within your building(s) or campus, we recommend using the on-premise version of Telliris Attend Enterprise / SBS instead of the SaaS version. This is due to the fact that when using an on-premise system, there is no cost to transport phone calls internally within your data network and telecommunications infrastructure.

Quick Summary:

- Employees call from outside your building(s) or Campus
-> Use SaaS <or> On-premise
- Employees call within your buildings(s) or Campus
-> Use On-premise Only

Payphone Handling

If you want employees to call from payphones, please note, calls from payphones incur a mandatory additional per call charge which is mandated by the Federal Communications Commission.

Peak Time—Collection Call Capacity

The SaaS format of Telliris Attend alleviates you from having to calculate the maximum number of phone lines needed to handle your peak time collection needs.



Option Modules

Telliris Attend SaaS can be equipped with several options to serve your site specific time collection needs.

- Multi-language
- Text to Speech
- Biometrics
- Speech Recognition

Please see the Telliris Attend—Options Modules datasheet for details on each of the options.

Multiple Workgroups

Telliris Attend SaaS can handle multiple workgroups in the same manner as Telliris Attend Enterprise / SBS.

Each workgroup is assigned a dedicated 800 number. The 800 number is linked to a workgroup specific call dialog.

Different regions / locations, divisions / plants, and employee groups can have their own call flow with time and labor data collection specific to their needs and requirements.

Express Implementation

Express Implementation is ideal for smaller workgroups and organizations that have standard needs for time collection.

1. Review Time Collection Template
2. Confirm it meets your requirements
3. Submit Time & Attendance Setup Form
4. Telliris coordinates data communication
5. Test time collection by calling 800 number
6. Examine time collection in time & attendance

Express implementation typically takes 15 working days from start to finish. The majority of work consists of basic coordination in three areas; 1) selection and review of the call dialog, 2) coordination with your time & attendance vendor for data communication, and 3) completion of account setup / documentation.

Professional Services

Many organizations discover improved ways to collect time and labor during the needs assessment process.

Telliris Attend SaaS can be highly tailored to meet your exact requirements just like on-premise Telliris Attend.

All Telliris Attend best practice call dialogs, option modules, and application notes apply to SaaS. If you have complex needs and / or a large workforce, it can be handled by Telliris Attend SaaS.